

Privacy Policy

This Privacy Policy applies to the viewing and use of this website (the "Website"): www.codeflow.cz

Before using the applications/services of the website, it is necessary to familiarize yourself with this Privacy Policy.

Using the applications/services on the website means that you unconditionally agree to the website's Privacy Policy below. If the visitor of the website (hereinafter referred to as the "Visitor") does not agree with this Privacy Policy, he can exercise his rights and file an objection.

Please read this Privacy Policy carefully!

The company **CODEFLOW s.r.o., registered in the commercial register, kept at the Regional Court in Brno, section C, insert 134640, VAT: CZ19456484**, with registered office **Nové sady 988/2, Staré Brno, 602 00 Brno, Czech Republic**, the owner and operator of the website (hereinafter referred to as the "Administration" or the "Appointee") www.codeflow.cz (hereinafter referred to as the "Website"), declares that all personal data are considered strictly confidential and are handled in accordance with applicable legal provisions in the field of personal data protection.

The security of your personal data is a priority for us. We therefore pay due attention to personal data and their protection. In this Privacy Policy you will find information about what personal data we collect about you, for what purposes we use it, how long we keep it, how we secure it and to whom we may pass it on. In the Privacy Policy, we also inform you about what rights you have in relation to the processing of your personal data.

The administration of the website undertakes to comply with the Policy for the protection of your personal data on the Internet. We place great emphasis on the protection of the data provided. Our Privacy Policy is based on **the provisions of the European Union General Data Protection Regulation (GDPR)**.

The purposes for which we collect personal data are as follows:

- 1) improving our services;
- 2) communication with visitors to this website;
- 3) provision of services related to the focus of the activity of the website in question.

Collection and processing of personal data

We process your personal data in a transparent manner, which means that you always know for what purpose you are providing us with your data. We collect and process personal data only with your voluntary consent. If you agree to this, you allow us to collect and process the following data: IP address, First Name and Last Name – Company Name, Identification Number (VAT), Email, Phone, Bank Account Number (IBAN), Street and House Number, City, Region, ZIP Code, Preferred Language, Country. In the Czech Republic, we collect and process your personal data, and the collection and processing of your personal data takes place in accordance with the legal regulations applicable in the territory of the European Union and the state of the Czech Republic.

Communication - Phone calls, Social media, Email(s)

If you decide to contact us via telephone or e-mail contact, we mainly process records of telephone calls, as well as records of e-mail communication. In the event that during communication with us you provide information about your state of health or other (personal) information that would not be part of the discussion, this (personal) information is kept exclusively within the record of the given e-mail or telephone communication. However, its systematic processing does not occur. If you contact us regarding your request via our page or profile on selected social networks, the processing of your personal data is governed exclusively by the Personal Data Processing Principles of the company that operates the given social network.

Data storage period

We will process your personal data for the above purposes until the withdrawal of your consent. You can revoke your consent at any time by sending an e-mail to our e-mail address support@codeflow.cz.

For access to your personal data or its modifications, you can contact the website administrator electronically at the address: support@codeflow.cz. We can provide your personal data to third parties only with your voluntary consent, however, if they have already been transferred, then we cannot change this data if it is already listed with other organizations that are not related to us.

Your rights related to the protection of personal data

In connection with the processing of personal data, you have the following rights associated with the processing of personal data, which we fully respect, if the prerequisites established by law are met:

1) Right of access to personal data

- You have the right to obtain information about what data we hold about you and how we process this data.

2) The right to correct processed personal data

- If you find that the stored data is incorrect, you can always ask us to correct it.

3) The right to delete processed personal data

- You can delete the data we hold about you by writing to our email address: support@codeflow.cz.

4) The right to restrict the processing of personal data

- If you do not want to delete your personal data, but do not want us to process it further, you can ask us to restrict the processing of your personal data. In this case, we will archive your data and re-integrate it into our website if you wish. However, while the processing is restricted, you cannot use our applications/services on our website, as we will process your personal data again when using them.

5) The right to portability of personal data

- You can ask us to provide you or another responsible person with your personal data that we hold about you in a machine-readable format. In this context, we will make the data available to you in JSON format.

6) The right to withdraw consent to the processing of personal data at any time, or to object to the processing of personal data

- You can withdraw your consent to the processing of personal data at any time or you can object to the further processing of your personal data. If you do not agree with any of our purposes for the processing of personal data or wish to object to them, you can object to the processing of your personal data at any time for reasons related to your specific situation.

In this case, please send an email to our email address: support@codeflow.cz. We will then review the processing activity again and either stop processing your personal data for this purpose or explain to you our reasons that deserve protection and why we will continue to process it.

The right to file a complaint

Exercising the rights and procedures listed above does not in any way limit your right to file a complaint with the relevant supervisory authority. You can use this right in particular if you believe that we are processing your personal data unlawfully or in violation of generally binding legal regulations. The entity for handling customer complaints is **the Office for Personal Data Protection, se sídlem Pplk. Sochora 727/27, Holešovice, 170 00 Praha 7, Czech Republic, ID: 70837627**, Email address: **posta@uouu.cz**.

Law enforcement authorities and court proceedings

It may unfortunately happen that some of our visitors on our website want to harm us. In these cases, not only do we have a legal obligation to transfer personal data, but it is also in our interest to prevent damage, enforce our claims and reject unauthorized claims.

Data security

The personal data that we have collected about you and which we process is transmitted to us in an already encrypted form, and we use the SSL (Secure Socket Layer) encryption system for this transmission. It is this system that ensures that your personal data is safe when your browser communicates with our server. We secure our website and other services or applications that are part of the website with which you work using appropriate technical and organizational measures against the loss and destruction of your personal data, as well as against access by unauthorized persons to your personal data, their modification or expansion.

Prevention and security of our website

We closely monitor activity on our website to protect our visitors and our website from possible attacks. For this, we use various technical measures to detect suspicious patterns of behavior in time and prevent such behavior. For this purpose, several monitoring mechanisms run concurrently to prevent potential attackers from accessing our website.

Use of technical data when visiting the website

When you visit the website, the Website Administration will store records of your IP address, time of visit, browser settings, operating system and other technical information necessary for the correct display of the website content in the database. However, we cannot identify the identity of the visitor based on this data.

Use of technical/personal data when submitting the form

When you fill out and submit a contact form or any other form on the website, records of your IP address, time of sending, message content, and other technical information needed for response purposes – responses on the website administration side will be stored at the website administration.

Provision of information by children

If you are a parent or guardian and have discovered that your children have provided us with their personal information without your consent, please contact us: support@codeflow.cz. Our service prohibits storing personal data of minors without the consent of parents or guardians.

Links to other websites

Our website may contain links to other websites that are not operated by us. We are not responsible for their content. We recommend that you read the Privacy Policy of the websites you visit, if they are listed there.

Changes to the Privacy Policy

Our website may update its Privacy Policy from time to time. We announce all changes by publishing the new Privacy Policy on this website. We monitor changes in legislation regarding the protection of personal data in the European Union and the Czech Republic. If you have entrusted us with your personal data, we will notify you of any changes to this Privacy Policy. If your contact details have been entered incorrectly, then we cannot contact you.

Contact us

If you have any questions related to a request regarding this Policy and the processing of your personal data (Privacy Policy), please contact the Administration of the website electronically via e-mail: support@codeflow.cz, or use [contact form](#), listed in the relevant section of the website. Your request will be processed without undue delay, but within 30 days at most. In exceptional cases, especially considering the complexity of your request, we are entitled to extend this period by another two months. However, we will inform you about such a possible extension and its justification.

Efficiency

This Website Privacy Policy is valid and effective from 01/12/2023.